

Sacramento Pet Boarding and Resort

Pet's Name: _____
Pickup Date/Time: _____

BOARDING AGREEMENT

Owner first and last name _____ Date _____

Spouse first and last name _____

Street address _____ City/State _____ Zip Code _____

Home phone _____ Cell phone _____

Alternative phone number _____ Email _____

Pet Insurance Company _____ Policy # _____

Emergency contact _____ Emergency contact's phone _____

Secondary emergency contact _____ Emergency contact's phone _____

VACCINATIONS

To ensure your pet's health, we recommend that all vaccinations be administered two weeks prior to check-in. If they are not administered two weeks prior to check-in, you acknowledge that your pet is not properly protected by the vaccine. All overdue vaccines will be administered at the time of check in. You also acknowledge that although your pet may be properly vaccinated, there is still a risk your pet may become ill while boarding.

Required canine vaccines:
DHPP
Bordetella
Rabies

Required feline vaccines:
FVRCP
Rabies
Leukemia (Strongly recommended)

PET BEHAVIOR

➤ Is your pet... ___ Aggressive towards people? ___ towards dogs?
___ Destructive? ___ A fence climber?

Owner understands any additional repair for damages or cost for any sedation may accrue towards my bill and will assume the financial responsibility. **Initials:** _____

PERSONAL ITEMS

For the safety and quality care of our visitors here at Sacramento Pet Boarding and Resort, we ask that you please keep toys, bedding, and dishes at home. We try to eliminate the potential to lose or misplace items.

PLAY TIME WITH OTHER PETS

All guests at Sacramento Pet Boarding and Resort will come into contact with other pets. With the information you provide about your pet's temperament on the Pet Information Form and the screening procedures used by our trained staff, we will determine the appropriate environment for your pet. It is possible for pictures of pets to be taken and used on the company's website or other public social media outlets.

- ❖ If your dog passes our temperament screening process, may we include him or her in group play with other approved dogs? Y N Initials: _____

EMERGENCY CARE

In order to assure the wellbeing of your pet during his or her stay, you are required to provide the name and contact method of a responsible adult as a designated emergency contact. This individual must be able to be present in the unlikely instance of an emergency. If a medical incident or emergency occurs and after reasonable attempts we are unable to reach you, you authorize us to contact the individual designated as your emergency contact. You acknowledge that your emergency contact has been informed of his or her authority to act on your behalf and has agreed to fulfill this responsibility in your absence. You agree that your emergency contact shall have your full and complete authority to make all decisions, including medical decisions, decisions involving the disposition of your pet, or the expenditure of funds, for or on behalf of you and your pet.

MEDICAL INCIDENTS OR EMERGENCIES

If your pet becomes sick or injured and requires care by a veterinarian, or if your pet passes away during his or her stay, we will attempt to notify you or your emergency contact at the phone numbers listed at check-in. If we cannot reach you or your emergency contact, or, if the matter requires immediate attention and delaying treatment would not be in the best interest of your pet, Sacramento Pet Boarding and Resort, at its sole discretion, may engage the services of the veterinarian on site or contact Mueller Pet Medical Center if the incident requires after-hours care (unless a secondary 24-hour veterinary hospital is specified). You release Sacramento Pet Boarding and Resort from all liabilities relating to transportation, treatment, and expense. You agree to reimburse Sacramento Pet Boarding and Resort for any expenses incurred and authorize the following maximum amount per incident, per pet, to be charged on your credit card without advanced consent (circle):

\$1,000 **\$1,500** **\$2,500** **\$5,000** **Unlimited** **Initials: _____**

By your initials herein, you authorize your regular veterinarian to release any and all information to us or the alternate after-hours veterinary hospital, relating to your Pet's medical history, including, but not limited to, past visits, medications, conditions or diagnoses, behavior, and vaccination history.

(Alternate After-hours Veterinary Hospital: _____)

PAYMENT OF SERVICES

You agree to pay us the total amount expected for your pet's entire stay and services at the time of check in. If credit card information is not already on file, it will be required to do so. Check-out time is by the close of business on the departure date. If your bill is not paid in full at the time of check-out, you understand that you will remain liable for all charges incurred during your pet's stay and Sacramento Pet Boarding and Resort reserves the right to pursue collection of any unpaid balance due.

RESERVATIONS

At the time of reservation, credit card information and a deposit for the appropriate amount of one day of boarding will be required.

CANCELLATIONS

If you need to cancel your reservation, we appreciate the courtesy of notice of at least (2) days prior to your arrival date so that we may open up availability for other guests. A cancellation within this time frame will also refund the amount charged for reservation to your pets account for future boarding or medical use.

EARLY PICK-UPS

If you pick your pet up early from their boarding stay, you understand that there will be no refund for the remaining days that were reserved at the time of check-in.

ABANDONED PET PROCEDURE

If your pet needs to lodge with us for a longer period of time than originally scheduled, you are responsible for calling Sacramento Pet Boarding and Resort no later than the scheduled day of departure. Every attempt will be made to contact you given the information provided on this agreement. If Sacramento Pet Boarding and Resort has not received any contact from you or the emergency contact for more than (10) days past the expected departure date, the pet will be considered abandoned. Owner cannot be found, pursuant to this section and Sacramento Pet Boarding and Resort may deliver the pet to a third party animal shelter, animal control agency, or other similar non-profit or government agency. In no event shall Sacramento Pet Boarding and Resort have any further responsibility for your pet. You shall remain liable to us for all unpaid charges.

RIGHT TO REFUSE SERVICES

Sacramento Pet Boarding and Resort reserves the right to decline to provide services you may request. The safety of our staff, your pet, and our other guests is our first priority. If upon check-in we determine that we are unable to safely handle and care for your pet, we will let you know so that you can make alternate boarding arrangements.

Sacramento Pet Boarding and Resort cannot guarantee the health of any animal, but pledges to give appropriate care to all boarded pets. By signing below, I agree to hold this facility harmless for conditions that often are unavoidable in boarding environments, including, but not limited to, weight loss, rough hair coat, kennel cough, upper respiratory infection, and diarrhea. Continuous presence of qualified personnel after business hours may not be provided at all times.

Boarding policy is that all expected charges are due and payable upon pet's check-in. I understand this policy, as well as any estimated fees. Also, I understand that Sacramento Pet Boarding and Resort may request deposits during the pet's stay. Pursuant to California law, Sacramento Pet Boarding and Resort is authorized to dispose of said animal unless discharged to the owner or authorized emergency contact within 10 days of the date that the pet is scheduled for discharge. I understand that in the event of such disposal, I am liable for accrued charges for services rendered, plus legal and or court costs incurred with collection for those services.

Owner's Signature

Date

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